

Travel Tips

SAILING THE CLASSIC MEKONG: SIEM REAP TO SAIGON

ENTRY REQUIREMENTS

****Please check your own country's international travel advice as well as the airline requirements before travel.****

UK guests please see the UK Government Foreign Office Travel website for latest entry and exit advice;
<https://www.gov.uk/foreign-travel-advice/cambodia/entry-requirements>

VISAS

Most nationalities, including British, American, and Canadian citizens, require a visa to enter Cambodia. When you arrive in Siem Reap Airport you can obtain your visa for \$30 per person, or you can apply online for the e-visa before you travel by following this link - <https://www.evisa.gov.kh/>

PASSPORT

Your passport should be valid for at least 6 months beyond the period of stay. It is advised to have 1 blank page in your passport. Please be sure to fill out the "Emergency Next of Kin" section in your passport.

TRAVEL INSURANCE

All passengers must have valid travel insurance before traveling, including health and cancellation insurance. Please ensure you have a copy of your insurer's 24-hour emergency telephone number and your policy number.

MEDICAL CONDITIONS & PERSONAL MEDICATION

Please advise us before travel if you have any medical conditions requiring special attention during your trip. If you have a specific medical condition, it is wise to carry the relevant doctor's prescription with you.

TRAVELLING WITH CPAP OR OTHER MEDICAL DEVICES

If you require CPAP or similar medical equipment, please notify The Big Journey Company at the time of booking. If distilled or ionised water is required, please let us know in advance so that our ground agents can prepare. Additional charges may apply.

LUGGAGE

What to Pack and Wear:

Pack comfortable clothing and shoes suitable for the tour activities. Consider smart-casual attire for dinners, although there's no strict dress code.

Cambodia typically experiences warm and sunny weather. Prepare for occasional rain and cooler evenings with a light jacket. Essential items include insect repellent, sunglasses, a sun hat, sunscreen, and a camera with charger, spare batteries, and memory cards. Don't forget your swimsuit for beach opportunities.

LANGUAGE

Khmer is the official language of Cambodia, with English widely spoken in tourist areas and by service providers.

WEATHER

Cambodia has a tropical climate with distinct wet (May to October) and dry seasons (November to April). Temperatures are generally warm to hot throughout the year.

ELECTRICITY

Cambodia uses a 230V supply voltage and Type A, C, and G plug sockets. Travelers may need adapters for electrical devices.

MOBILES & INTERNET COMMUNICATION

Mobile coverage is widely available across Cambodia, be sure to check with your mobile provider for coverage and rates, as data roaming can be extremely expensive.

MONEY

Currency:

The official currency is the Cambodian Riel (KHR), although US dollars (USD) are widely accepted. Carry cash for use in smaller establishments and rural areas. ATMs are available in major cities.

Visa and Mastercard are widely accepted, but some places may not accept Diners Club or American Express. Notify your bank of travel plans to avoid card issues.

Note: Cambodia uses chip-and-pin credit cards, potentially incompatible with magnetic strip cards common in North America. Carry cash as a backup.

Gratuities:

After feedback from previous guests, we offer a group tipping package for this tour, more information on this will be shared in the 'Pre-Tour Emails'.

WATER

Tap water in urban areas is generally treated and safe to drink. In rural areas, opt for bottled or filtered water to avoid health risks.

SAFETY & SECURITY

As visitors, tourists may be more vulnerable to petty crimes like pickpocketing and scams, so we recommend staying aware and taking simple precautions.

RELIGION

Theravada Buddhism is the predominant religion in Cambodia, influencing cultural practices. Religious diversity includes small communities practicing Christianity and Islam.

PHOTOGRAPHY

Capture Cambodia's beauty responsibly, respecting local customs and privacy guidelines, especially at religious sites.

ARRIVAL IN CAMBODIA

Please note, standard hotel check-in is around 3pm, so should you arrive earlier than this, your room may not be available upon arrival. For those arriving early morning, we will do everything we can to work with the hotel to get you an earlier check-in subject to availability.

If you have any other questions that we have not covered here; then please send us an e-mail to: info@thebigjourneycompany.com

Disclaimer: The above information is provided as a guideline only. The Big Journey Company assumes no liability for any errors or omissions in this document.

Updated Sep 2025